

## **Twitter Policy**

### **Content**

The Northern Ireland Audit Office Twitter account (propose the following name - [@NIAuditOffice](#)) is managed by the Communications Team, on behalf of colleagues across the Office.

We do not use automation tools e.g. RSS feeds to generate tweets.

If you follow us, our tweets will cover some or all of the following:

- New content on our website (NIAO reports, guides and other publications, events, vacancies etc.)
- Alerts about Public Accounts Committee hearings and reports, and when Memoranda of Response are published by the Department of Finance and Personnel
- Occasional invitations to provide feedback on specific issues on which we are consulting

### **Following**

If you follow us on Twitter we may follow you back. Being followed back does not imply endorsement of any kind and not being followed does not imply criticism.

### **Availability**

We will generally update and monitor our Twitter account during office hours only, Monday to Friday.

Twitter may occasionally be unavailable and we accept no responsibility for lack of service due to Twitter downtime.

### **@Replies and Direct Messages**

We welcome feedback and ideas from all our followers, and endeavour to join the conversation where possible. However, we are not able to reply individually to all the messages we receive via Twitter.

The communications team reads all @replies and Direct Messages and ensures that any emerging themes or helpful suggestions are passed to the relevant people in the Office.